



Grievance Redressal

Finbong Financial Technologies

SEBI Research Analyst Registration No: INH000021483

Introduction

At **Finbong Financial Technologies**, we are committed to maintaining the highest standards of transparency, integrity, and client satisfaction. As a SEBI-registered Research Analyst, we aim to provide high-quality advisory services in equities and derivatives to our subscribers.

This document outlines our structured grievance redressal mechanism designed to ensure timely and effective resolution of client complaints.

Scope

This policy applies to all existing and prospective clients who have subscribed to our advisory services and have any grievance related to:

- Quality, accuracy, or timeliness of advice
- Service-related issues
- Payment or refund-related queries
- Any other matter related to our advisory services Grievance Redressal Flow Step

1: Register Your Complaint Clients may lodge their complaint through any of the following channels:
Channel Details

Email: care@finbong.com

WB: 9073108040